



## **Human Services Annual Report**

April 1, 2021 to March 31, 2022

Prepared by: Evan Jolicoeur – Director of Human Services

### Health Department

- Immunizations – routine scheduled, influenza, shingles.
- Health promotion through monthly newsletters to all citizens, variety of topics, such as mental health awareness, nutrition, physical activity, heart/cholesterol health etc.
- Health promotion clinics such as kidney check program in partnership with FNHA and heart health clinic with UTG health nurse.
- Medical appointment assistance to appointments such as Doctor's or specialists. Medication assistance such as information or how to use, as well purchase. Patient travel supports for citizens.
- UTG Health Nurse collaborates with Island Health's multidisciplinary team to access services for citizens
- UTG Health Nurse collaborates with FNHA for education opportunities to enhance services within the Tribe.
- UTG Health Nurse works with the unhoused citizens offering support and access to services. As well as hampers with food, or everyday life supplies.

- Check ins with Elders and citizens with health concerns on a monthly, and as needed basis.
- Supporting citizens in accessing mental health services & treatment facility upon request
- Providing harm reduction supplies as needed to citizens who use substances
- Patient Travel supports such as meals, milage and Accommodations during medical appointments.
- Treatments such as foot care & wound care for elders requiring this assistance.
- Providing support in accessing and providing directly Physio, Chiro, massage, lifeline – based on needs and requests.

## COVID-19 Response

- This year has been challenging with the ever-changing COVID-19 pandemic and response. UTG has provided support for our citizens and staff throughout the pandemic and ongoing. Some of these supports have been:
  - Rapid testing on site with UTG Health Nurse, or rapid test distribution to citizens requiring test kits.
  - Supports offered to all COVID-19 positive citizens, such as meal and isolation supports. Daily check ins from the UTG Health Nurse.
  - Monthly mask distribution to all Canadian Citizens during the mask mandates.
  - PPE packages delivered to local citizens on a monthly and as needed basis, includes masks, sanitizer, wipes or gift card for such.
  - COVID-19 immunization clinics provided to local citizens with UTG nurse at Nucii. 1<sup>st</sup>, 2<sup>nd</sup> and booster doses given to age 18 plus. Pediatric clinic held for ages 5-11, including 1<sup>st</sup> and 2<sup>nd</sup> dose. Clinic held as well for children 12-17. 8 COVID-19 immunization clinics held throughout the year.
  - COVID-19 info distributed to citizens on how to stay healthy and BC's regulations and steps taken during the pandemic.

## Social Development

- Social assistance for individuals living in the village who qualify based on application and family unit size.
- Ongoing support for citizens in accessing and navigating social support in community
- Providing ongoing support for Elders through monthly elders packages

# Housing

- Providing emergency temporary shelter for citizens in need
- Supporting citizens in housing applications
- Supporting citizens in accessing housing supports while in precarious situations or experiences of homelessness

# Child & Family Services & Prevention

- Ongoing support for families in working with Child Welfare organizations (eg. USMA).
- Assist and advocate for families and children in care
- With limits on gatherings due to COVID-19, there were only a few special events such as annual picnic and Winter wonderland



- Providing spring break camp at Nucii for UTG children & youth



- Support requests for family recreational activities for UTG citizens



- Day activities for school aged children, take home packages incl.

## Education & Skills Training Supports

- Supporting Post-secondary training requests including tuition and living allowance
- UTG staff identifying opportunities for citizens to participate in skills and educational training opportunities
- School allowance for children attending school, this is done monthly during school term.
- Providing support for books and materials needed for post-secondary training.
- Scholarships for citizens, based on application process with criteria needing to be met.
- Provided a new Tutoring program for UTG K-12 students offered ongoing online or in-person in Port Alberni.
- All UTG students provided a laptop and educational learning software

## Garden & Food Security



- Provided monthly food support to citizens through food hampers and food gift cards include recipes for balanced healthy eating
- Staff and citizens actively engaged in the community garden
- Provided workshops on food security, growing food, harvesting food, tea preparation, salve making

- Supported citizens in accessing and participating in the growing of food in the community garden
- Planning for 22-23 growing season to include more traditional foods and medicines while ensuring healthy fresh food for distribution